



sellercloud

Technical Writer

We are a USA-based software company that provides inventory and order management solutions for internet retailers, combining a set of technologies around Innovation, Intelligence, and Integration.

Do you possess natural curiosity and genuine interest in technical writing as a career? Are you a true self-starter who works well with others? In case you have both writing ability and technical prowess, we want to hear from you.

In this role, you will work collaboratively with technical support specialists, sales and usability experts to ensure that the technical details of our products are clearly described and easy to understand.

The ideal candidate would have excellent writing, editing, time management, and communication skills.

Role

- Work with internal teams to obtain an in-depth understanding of the product and the documentation requirements
- Write easy-to-understand user interface text, online help and developer guides
- Create tutorials to help end-users use a variety of applications
- Analyse existing and potential content, focusing on reuse and single-sourcing opportunities
- Create and maintain the information architecture
- Understand new features, learn how they work, and document them in crisp, easy-to-follow language
- Own content projects from start to finish, understanding trade-offs while mitigating risks and measuring impact.
- Manage WordPress site
- Create online technical content for social media

What We Are Looking For

- Proven working experience in technical writing of software documentation
- Ability to deliver high quality documentation paying attention to detail
- Ability to quickly grasp complex technical concepts and make them easily understandable in text and pictures
- Strong communication skills and fluent English C1-C2 (written and verbal)
- Basic familiarity with software development
- Knowledge of social analytics tools, online marketing and good understanding of major social media channels

- Attention to detail

We got you covered with:

- 25 days of paid leave
- Mentoring, training, and career development opportunities
- Be part of a close-knit, friendly, and supportive team
- Hybrid model of work
- Parental bonus
- Referral bonus
- Participation in training sessions (internal & external)
- Annual medical checks
- Gift cards
- Additional health care lux package
- Transportation benefit
- Gym Membership or Multisport card
- Food vouchers
- Prime office location
- Refreshing drinks and snacks at the office

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